



CONFERENCE AGENDA

Wednesday, October 13

11:30 am – 1:00 pm Registration

1:00 pm – 2:30 pm Workshops

2:30 pm – 2:45 pm Break sponsored by:



2:45 pm – 5:00 pm Workshops (continued)

How to Build Your DSP Cloning Machine

Scott de Fasselle, co-founder, Blitz Media

State
Ballroom – B2

It's incredibly hard to find good people to be Direct Support Professionals.

[Indeed.com](#) and other recruiting platforms are constantly asking you to spend thousands. Even when you do give them more money, they keep sending you poor applicants.

You can find more DSPs using free approaches other providers have successfully used.

Here's what you'll get in this workshop:

1. The counterintuitive way to find more DSPs
2. How to get more employee referrals
3. Uncover the problems that are pushing applicants away from you

Sponsored by:



Ethics and Boundaries

Jeanne Wagner Newton – Licensed Clinical Social Worker and Clinical Professor, UWM

State Ballroom –
B4

Participants will gain a better awareness of the complicated nature of professional ethics and boundaries and will learn techniques for ethical decision-making. This program is designed to be interactive as participants share challenging ethical issues encountered while providing services both inside and outside the office setting. Participants will also learn about the importance of assessing various aspects of their programs and related policies and procedures to protect clients and staff and reduce professional risk. Ethical decision-making processes will be addressed in a variety of contexts using case examples and best practice models to identify and address complicated scenarios within human service organizations.

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5:30 pm – 7:30 pm – Social Hour/Door Prizes

Grand Ballroom

Thursday, October 14

8:00 am – 8:15 am Opening Remarks – Lisa Davidson, CEO, DSPN

8:15 am – 10:00 am Keynote: “The Possibility that Exists in All of Us”
John and Mark Cronin

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10:15 am – 10:30 am Break

10:30 am – 11:45 am Breakout Sessions

Medicaid Updates

Curtis Cunningham, Assistant Administrator for Benefits and Service Delivery, DHS –
Division of Medicaid Services

Salon A1

This presentation will provide a high-level overview of the Medicaid Long Term Care programs and associated trends. It will also provide updates on key initiatives such as:

- The HCBS Settings Rule
- Direct Care Workforce Funding
- Competitive Integrated Employment
- MCO Pay for Performance
- ARPA Funding and Spending Plan
- 2021-2023 Budget Update

Reduce Turnover without Making Your Job Harder

Scott de Fasselle, co-founder, Blitz Media

Salon A4

Right now, juggling supervisor responsibilities and direct care shifts is harder than ever. You have to train new staff that often disappear days after starting. It's exhausting.

This workshop is for you.

Here's what you'll get:

1. A tool to help staff make simple decisions without bothering you
2. The approach to overcoming the two biggest challenges that cause turnover
3. A free way to keep new staff that does NOT add to everything you have to do

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Changing Lives: The Impact that Employment can have on People's Lives

John and Mark Cronin, co-founders, John's Crazy Socks

Salon A5

John and Mark are co-founders of John's Crazy Socks which has a mission to spread happiness. More than half their employees have a differing ability and every day they show what people with differing abilities can do. They are fierce advocates for people of differing abilities and have testified twice before the U.S. Congress and spoken at the United Nations.

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11:45 am – 12:45 pm Lunch

12:45 pm – 2:15 pm Breakout Sessions

Advocacy Updates

Kate McSweeney, Vice President Government Affairs & General Counsel,
ACCSES and Forbes McIntosh, Lobbyist, GPS

Salon A1

This session will provide an overview of both the Federal and State Legislative sessions and highlight the impacts on DSPN members. In addition, the speakers will provide an overview of upcoming federal and state legislative actions, and what is at stake for Disability Service Providers, as well as identify current advocacy efforts being pursued.

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Outcome Based Funding Partnerships

Julie Strenn, President/CEO, ODC and Marci Griesbach,
CR/PR Employment & Community Connections Senior Manager, Inclusa

Salon A2

Presented in this session you will hear how a managed care organization and provider agency partnered to develop and implement an outcome-based payment model that resulted in win-win outcomes. Through partnership, communication, and a commitment to a set of guiding principles both ODC and Inclusa have achieved the outcome of cost-effective services to increase competitive integrated employment and community connections.

It's Not About the Behavior: Looking Beneath the Surface of "Challenging Behavior"

Dr. Angela Marx, Founder – Place of Mind, LLC

Salon A4

Discover alternative models for understanding what challenging behaviors represent and how to best support people who exhibit them. Focusing on supporting mental health, physiological needs, and social-emotional development can offer a different roadmap to support individuals with complex needs and developmental differences. By using a person-centered and brain science approach, behaviors are not just difficulties to get rid of but serve as an instruction manual on how to support and work with each person's unique natural brain processes and nervous system. This approach not only diminishes behaviors and keeps everyone safe but also promotes mental health and helps the individual and their support team thrive

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They Got the Job, Now What? Providing Systematic Instruction

Beth Lohmann, WI APSE Co-President

Salon A5

Sometimes getting the job is the easy part but keeping the job can be a challenge. Systematic Instruction is an approach that breaks down a job and encourages decision making to learn complex tasks. This have proven effective to help individuals increase independence on the job. You will leave the session with strategies and tools and explore both hands on and virtual options of support.

2:15 pm – 2:30 pm – Break Sponsored by: 

2:30 pm – 3:45 pm – Breakout Sessions

DQA Updates

Alfred Johnson, Deputy Administrator, DHS - Division of Quality Assurance

Salon A1

Assisted Living in WI continues to grow and evolve. Join the DQA Deputy Administrator to learn about current citation trends, revisions to the Bureau's survey process and Bureau initiatives (use of technology in assisted living, transitions in care, e-licensure systems, etc).

What's New at DVR?

Andrzej Walz-Chojnacki, WI DVR Program Development Specialist, and Kathleen Enders, Program Section Chief, Program Development -DWD, Sarah Lincoln, Policy Analyst, DWD

Salon A2

Hear from DVR staff and administration on how the division served DVR consumers throughout the global pandemic and what the division learned along the way to prepare for a post-pandemic world. Also learn about recent updates to Competitive Integrated Employment and upcoming DVR projects

Building an Organizational Culture That Makes Person-Centered Planning and Thinking a Reality

Jenny Felty, Director, Headwaters, Inc

Salon A4

During this interactive session, we'll review examples of person-centered planning tools, and we'll discuss basic concepts related to person-centered thinking. We will also talk about strategies organizations can use to build a culture that embraces this framework.

Poof! You're a Manager: Tips for Transforming from Peer to Leader

Kathy Klika, Owner – Klika Consulting, LLC

Salon A5

You've just been promoted, and your former peers (and sometimes friends) are suddenly your direct reports – now what? This session will explore the challenges of making the transition and provide practical tips to help new managers get off to a good start in their leadership role.

3:45 pm – 4:00 pm Break

4:00 pm – 5:30 pm Breakout Sessions

Cyber is Driving Me Nuts! John Gibson, Partner/Vice President, Program and Business Insurance Specialist, Tri-Cor	Salon A1
<p>This fast-moving session will cover the current environment with cyber-attacks, claims and how your organization can protect itself with cyber insurance. Real world examples will be given with brief analysis on the coverage available. Controls such as multi factor authentication will be discussed and how the insurance market has rapidly changed in this past year. Please bring questions</p>	
Partners with Business: Building Capacity with Employers and Service Providers by Using Best Practices and Paid Coworker Supports Shannon Webb, Founder – InControl WI, and Andrzej Walz-Chojnacki, WI DVR Program Development Specialist, and Rose White, Community Integration Manager, Lakeland Care	Salon A2
<p>This session will provide an overview of the statewide Partners with Business initiative (Act 323) and benefits of using paid coworker supports. The Division of Vocational Rehabilitation will review the Partners with Business service specifications. Lakeland Care will share information about the work they have been doing with service providers to implement Partners with Business strategies and paid coworker supports. Stories/examples of arrangements using paid coworker supports will be provided.</p> <p style="text-align: center;">Sponsored by:  LAKELAND CARE Together, we build better lives.</p>	
Technology First – Strategies for Increased Independence and Social Connections Ryan Scanlan, Regional Administrator, Central Innovative Services, Inc.; Brandon Eddy, Implementation Director, DOSE Health LLC; Kathy Nesheim-Larson, MSW, CBIT, Director of Remote Supports & Assistive Technology, REM Minnesota; Julie Strenn, President/CEO, Opportunity Development Centers, Inc.; Laura Plummer, AT Program Coordinator, WI Department of Health Services	Salon A4
<p>This presentation will share the Technology First Coalition’s Guiding Principles and how technology can benefit the individual, providers, and caregivers, and to develop an effective system that fully utilizes technology. We will share the Coalition’s beginnings and their role in Wisconsin. The panel will discuss how technology has been used by residential and vocational providers for seniors and people with disabilities to support more independent living, working, and accessing the community. Examples of cost-effective resources will be shared along with the funding process to support technology.</p>	

Thank you for bringing caring, compassion and support to those who need it most.

We're honored to salute the members of the Disability Service Provider Network for their fine work helping to improve the quality of life for disabled people across Wisconsin.

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of all our questions and needs.
- John Bloor,
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John Gibson

Partner-Vice President, Program Business

(608) 778-6441

(608) 288-1800 x1714

jgibson@tricorinsurance.com

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For more information, contact **Jacob Solano** at
1-800-451-7447 x1 | jacob.solano@aptean.com | www.notforprofitsoftware.com